

Dedra Fourmaux
606 South Cherry Street
Hammond, LA 70403

April 17, 2008

My Sinks and Faucets
ATTN: Returns Dept.
820 Shallowford Road
Kennesaw, GA 30144

Re: return authorization #29163-MIN; invoice #0000002032

To Whom It May Concern:

I was thrilled to receive this beautiful sink and couldn't wait to see it with our new granite countertops. Unfortunately, we were forced to go with a topmount sink when the granite cracked during installation. I immediately called your company and spoke with Min who was one of the nicest people I have talked to during this whole remodeling ordeal that we have been going through. I desperately hoped that I could get a topmount sink from your company because I knew it would be excellent quality. Since you don't sell topmount sinks, Min said that I could return it for a refund, less the 20% restocking fee. I am so grateful that you were able to do this.

I have your website saved in my "favorites" and if I ever need a sink in the future, you will be the first one I call. I'm so incredibly impressed with your products and great customer service. I will tell everyone I know about your wonderful company.

Thank you so very much for accepting this return.

Very sincerely,



Dedra Fourmaux
985-542-5687 (home)
985-351-1991 (cell)